

8:00 am – 4:00 pm	Registration <i>Independence Foyer</i>	
8:00 am – 4:30 pm	Demo Theater <i>Franklin Square</i> Stop by to learn more about optimizing your SAP Concur solutions and see new product demos.	
8:00 am – 5:30 pm	Partner Showcase <i>Independence Foyer</i> Visit our sponsors to learn more about the SAP Concur partner ecosystem.	
9:00 am – 10:00 am	Opening Keynote <i>Independence Ballroom A</i>	
10:15 am – 11:00 am	Best Practices for Intelligent Spend Management <i>Lafayette Park/Farragut Square</i> Discover the best practices for SAP Concur solutions on a variety of topics, including employee mileage tracking, budget, travel spending, and integrations. Learn how fellow Public Sector organizations have experienced and solved challenges in implementation, adoption, and optimization of their programs. Speakers: Mike Dover, SAP Concur; Kathy Roeder, University of Delaware; Christina Price, Columbus Airports	
11:15 am – 12:00 pm	Solving Real-World Problems with Concur Invoice <i>Lafayette Park/Farragut Square</i> Hear a panel of your peers from different industries discuss their most pressing accounts-payable issues and how they used the Concur Invoice solution to solve them. Speakers: Bianca Cordeiro, SAP Concur; Derrek Blair, Rochester City Schools; Scott Lezynski, Moog	
12:00 pm – 1:00 pm	Lunch Partner Showcase <i>Independence Ballroom A Independence Foyer</i>	
1:00 pm – 1:45 pm	NDC: Is There a Fire in All That Smoke? <i>Independence Ballroom I</i> NDC has been a big topic at travel management conferences for the last year. Airlines, GDSs, TMCs and SAP Concur all say they are ready. But what is really happening today? Who is actually using NDC and why? And where is this all going? Speakers: Barb Aboid, SAP Concur; Tom Wilkinson, SAP Concur; Steve Croft, Travelport	Now You Can Have Your Policy - And Compliance Too <i>Lafayette Park/Farragut Square</i> Discover the best practices for solving the most pressing issues around policy and compliance. Gain insights into enforcing policy, ensuring it is understood by your employees, and different metrics to explore. Speakers: Sam Van De Laarschot, SAP Concur; Michael Tinsley, NeoSystems
1:45 pm – 2:30 pm	Partner Showcase Networking Break Solution Talks <i>Independence Foyer Independence Ballroom A</i> Join the Solution Talks to explore different ways to solve your business challenges and meet your peers.	
2:30 pm – 3:20 pm	Insights Into Establishing a Modern Duty of Care Program <i>Lafayette Park/Farragut Square</i> Employees and faculty staff who know that their organization or institution has their back, no matter what type of emergency situation they find themselves in, can rest easy and focus on their job. Discover the best tools and information for a robust duty of care program. Speakers: Steve Lee, SAP Concur; Tim Crocket, HX Global; Donna Ginter, The George Washington University	
3:30 pm – 4:15 pm	Top Standard Reports and How to Best Utilize Them <i>Lafayette Park/Farragut Square</i> Come dive in to top standard reports as we review what they do, how to run them, and how to analyze the results to solve your organizational needs. We will also review some helpful metrics to get you started. It is recommended that you have Intelligence access and you're encouraged to follow along with your laptop. Speaker: James Truitt, SAP Concur	
4:15 pm – 5:30 pm	Networking Reception <i>Independence Foyer</i>	

Stop by the **Demo Theater** throughout the day to learn more about optimizing your SAP Concur solutions and see new product demos.

Time	Topic
8:30am – 8:50am	Machine Learning and Artificial Intelligence with Concur Expenselt and Concur Detect
10:20am – 10:40am	Gaining Full Visibility to Travel with Concur Travel and Concur TripLink
10:40am – 11:00am	Where in the World Are Your Travelers? A Guide to Concur Locate
11:20am – 11:40am	Integrating Pre-Trip Authorizations with Concur Request
11:40pm – 12:00pm	Advanced Concur Expense Features You Need to Know
12:30pm – 12:50pm	Automate and Gain Visibility to the AP Process with Concur Invoice
12:50pm – 1:10pm	Advanced Spend Controls with Concur Budget and Concur Drive
1:10pm – 1:30pm	Advanced Concur Expense Features You Need to Know
3:30pm – 3:50pm	Gaining Full Visibility to Travel with Concur Travel and Concur TripLink
3:50pm – 4:10pm	Integrating Pre-Trip Authorizations with Concur Request

Join the **Solution Talks** from 1:45pm – 2:30pm to explore different ways to solve your business challenges and meet your peers.

Topic	Hosted By
Domestic & Global Business Travel Tax & Immigration Compliance	EY
Ask the ConcurGov Expert	Federal Gov Experts
Virtual Cards in Business Travel Minimizing Fraud Risks	Gant
Healix and SAP Concur Locate - Ask the Experts	HX Global
Wait, What?! There's a New Productized Integration Connector for Ellucian	iData
Focus on Administration, Not Training	JumpSeat
Compliance Without the Fear Factor (Talk 1)	Neosystems
GovCon Benefits of Multiple Integrated Business Systems (Talk 2)	Neosystems
Are You Protected Against Payment Fraud	Paymerang
Invisible Spend: Understand the Drivers, Impact on Your Managed Travel Program, and How to Capture It	TripLink