

March 3, 2020

SAP CONCUR FUSION

Friends,

Given ongoing concerns about COVID-19, and after thoughtful review and close alignment with SAP, we have canceled SAP Concur Fusion next week. We are making plans to engage with you virtually instead.

We made this decision out of an abundance of caution. Our first priority is the health of our customers, partners, and employees. That is also why SAP has canceled all corporate events for the month of March. While the risk of infection is presently low for individuals in the United States, according to the Centers for Disease Control (CDC), this is a fluid public health matter. The CDC has indicated that it may recommend modifying, postponing, or canceling large events.

We recognize that canceling our event this close to your departure may present some inconveniences. We greatly regret this and are working to mitigate the impact using the following processes:

Fusion registration: We are offering the option to refund in full, or to rollover your registration to next year's SAP Concur Fusion event. We will provide information for how you can request this shortly.

Hotel reservations: Those made through the Fusion registration and housing system will be cancelled. You will not see charges on your credit card. If you booked a hotel reservation outside of the Fusion registration system, it is your responsibility to cancel.

Flights: Travel arrangements made for the event are your responsibility to cancel.

The great news is that we will offer a number of SAP Concur Fusion digital experiences, as well as on-demand content. Please keep an eye out for additional information. In the meantime, please direct any questions to concurfusion@sapevents.com

We wish you continued good health and look forward to seeing you at the soonest possible opportunity.

Best Wishes,

Chris Juneau
Chief Marketing Officer, SAP Concur