

Improve Back Office **Productivity and Employee Experience** with SAP Concur Solutions

Managing your organization's spend is now, more than ever, a critical component to success and survival. And no one feels that burden more than your finance team. For those employees who pay the bills, oversee budgets, create policies, and ensure spending compliance the stakes have never been higher.

Helping your employees efficiently and effectively manage these activities plays a key role in how they view your company. And their experience can have direct impact on your organization's success. Companies that invest in their employees' satisfaction undergo fewer turnovers and the costs associated with them, including disruptions to business continuity. Employees have signaled they will vote with their feet by leaving any

company that doesn't provide the experience they expect. And with more willingness to work remotely — and more opportunities to do so — employees are enjoying ever-increasing power and influence.

The companies that will thrive post-pandemic are those that recognize the value a stable, happy workforce can offer. They will provide tools and technology that help employees not only work more efficiently, but more strategically so they can create solutions that have lasting impact. SAP® Concur® solutions can help. Our portfolio of products can help deliver a positive employee experience while at the same time strengthening your spend management process and policies.



60% of global employees agree that the pandemic caused them to re-evaluate what they value in a workplace.

Source: [Empowering Your People](#), Oxford Economics, 2022



77% believe their finance organizations should continue to work remotely.

Source: [Driving the Future of Finance with a Remote Workforce](#)



38% of global employees agree that their company's policies and technologies effectively enable flexible work.

Source: [Empowering Your People](#), Oxford Economics, 2022



65% of workers were more likely to work for a company with strong environmental policies.

Source: [Future of the Sustainable Workplace in the age of COVID-19 and Climate Change](#)

Here are just a few ways you can help alleviate some of the common concerns faced by finance teams:

FINANCE STAFF CONCERN	SOLUTION	PRODUCT
I don't want to be the bad guy, bugging my co-workers to submit or approve expense reports.	Provide expense tools that are easy and intuitive to use, reducing stressful interactions between your finance team and frustrated end users.	Concur® Expense
I'm having a hard time spotting non-compliant spend, whether accidental or intentional.	Provide a tool that automatically checks expense reports to detect fraud and compliance issues in near real-time.	Concur® Detect by Oversight
I get so many invoices from so many vendors I can't keep track of them all and worry some may even get lost.	Have your invoices sent directly to Concur® Invoice. As a trusted partner we'll take care of the sorting, scanning, and data verification before adding them to your normal workflow.	Concur Invoice
Manual accounts payable processes are slowing me down and increasing the risk of errors.	Digitalize your accounts payable process to reduce processing time, increase efficiency, and improve accuracy.	Concur Invoice
I want my employees to access trainings or guidance easily when they have questions about the systems.	Provide self-service guidance and intuitive step-by-step content via on-screen UI to drive better knowledge retention and higher user engagement.	Concur User Assistant by WalkMe
I need more time to spend on high-value activities like improving process, policies, and overall financial health.	Outsource necessary, but time-consuming audit tasks to subject matter experts who can lighten the workload.	Intelligent Audit
I worry I might not be maximizing VAT reclaim, or worse, not complying with.	Provide a dynamically updated VAT compliance platform that digitizes the compliance process and maximizes recovery.	Concur Tax Assurance by VatBox
I need to make recommendations to improve spend management, but I don't have all the information I need.	Deploy a unified view of spending through simple, yet powerful dashboards tailored to business needs. Go the extra mile by providing expert, consultative support.	Intelligence. Consultative Intelligence
I want to understand employee's feedback on my company's policies, processes, and tools.	Ensure your employees are heard by regularly gathering their input on various aspects of their daily work lives.	Concur® Experience Optimizer



SAP CONCUR SOLUTIONS HELP EMPLOYEES WORK SMARTER, NOT HARDER

75%

less time to process an invoice

Source: [IDC Business Value Snapshot 2020](#)

36%

more efficient expense report intake and handing

43%

more efficient auditing staff

43%

reduction in lost receipts

32%

more employees following company

T&E policies

Source: [IDC Business Value Snapshot 2021](#)

Visit concur.com or contact your SAP Concur Sales Representative to enhance your back office productivity and employee experience.

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