

Improve **End-User Experience** with SAP Concur Solutions

Employee experience isn't just a buzzword. Now, more than ever, employees have expectations. And when those expectations aren't met many will go in search of companies that will give them what they want. So, what do employees want? At the top of the list is flexibility. The pandemic has virtually guaranteed hybrid work is here to stay. Employees want to choose when, where, and how they work in a post-pandemic world.

Employees are also tired. They're not just suffering from digital exhaustion, but overwork in general. While organizations herald recent productivity gains, they often fail to recognize the cost. If

employers want to keep this pace, they will need to provide employees with tools to help them work more efficiently.

Safety is also barreling to the top of the list of employees' concerns. Now, more than ever, they expect employers to ensure their safety, including giving them the ability to make choices that make them feel most secure. And they want all this done sustainably. In short, they want a lot. Fortunately, SAP® Concur® solutions can help you deliver a positive employee experience. Our product portfolio allows employees to deal more easily and effectively with travel and expense management.



60% of global employees agree that the pandemic caused them to re-evaluate what they value in a workplace.

Source: [Empowering Your People, Oxford Economics, 2022](#)



65% of workers were more likely to work for a company with strong environmental policies.

Source: [Future of the Sustainable Workplace in the age of COVID-19 and Climate Change](#)



50%+ of executives and employees expect to work remotely at least some of time in the next two years.

Source: [Empowering Your People, Oxford Economics, 2022](#)



38% of global employees agree that their company's policies and technologies effectively enable flexible work.

Source: [Empowering Your People, Oxford Economics, 2022](#)

Here are just a few ways you can help alleviate common employee concerns around travel and expense management.

EMPLOYEE CONCERN	SOLUTION	PRODUCT
I don't have enough time to complete my expense report.	Allow employees to begin building expense reports while they're still traveling with tools that make the entire process faster and easier.	Concur® Expense , Expenselt , SAP Concur Mobile App
I can't keep track of paper receipts.	Trade paper receipts for digital records that don't get lost, torn, or smudged.	Expenselt
I don't want to accidentally spend money on something that won't be reimbursed.	Incorporate pre-spend approval into travel workflow so employees know up front how much they can spend and on what.	Concur Request
I need to feel safe when I'm traveling on company business.	Deliver on your duty of care commitment by identifying travelers who need help, connecting with them, and getting them home safely.	SAP Concur App Center
I don't know the COVID-19 protocols for the places I'm traveling.	Provide up-to-date, location-specific guidance on COVID-19 rules and regulations along with other safety tips.	Triplt Pro
I want to make environmentally friendly choices when I travel.	Provide travelers options for offsetting a flight's carbon emissions.	Triplt Pro
I want to get out of this middle seat.	Allow travelers to see when a better seat becomes available so they can have a more comfortable trip.	Triplt Pro
My travel involves a lot of meetings; I need help with all the planning details.	Give meeting planners a single, digital solution to manage all their meeting activities from a client visit to a customer conference.	Concur Event Management
I need guidance and trainings to help me be familiar with the tools and policies.	Provide self-service guidance and step-by-step content via on-screen UI to streamline and simplify training experience.	Concur User Assistant by WalkMe

SAP CONCUR SOLUTIONS HELP EMPLOYEES WORK SMARTER, NOT HARDER

54%

less time to book a business trip

43%

less time to fill out an expense report

32%

more employees following company T&E policies

65%

more compliant expense reports submitted

Source: [IDC Business Value Snapshot 2021](#)

SAP Concur solutions makes it easy to show your commitment to those things that matter to your employees, like travel safety, productivity, and environmental concerns.

Visit [concur.com](#) or contact your SAP Concur Sales Representative to enhance your end-user's experience.

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