IDC

SAP Concur Helps Organizations Optimize Their Employee Spend Management While Improving Business Efficiency

SAP Concur customers are realizing **significant value** by leveraging Concur Travel and Expense to automate and optimize employee spend management processes, resulting in a **three-year ROI of 628%.**

KEY RESULTS

$777K
savings on business travel and expense-related costs

628%
3-year ROI

5.3 months
to payback on investment

CUSTOMER QUOTE:

" The ability for analytics and some of the dashboard reporting where we can look at spend, we could look at accruals, and we could look at budget by department … we're now able to look at our spend, aggregate it, and use it for negotiating with hotels and car rental companies. "

End-user Benefits

54% less time
to book a business trip

43% less time
to fill out an expense report

50% less time
to reimburse expenses

CUSTOMER QUOTE:

" With (SAP Concur), the benefit is having it on your device and it's on you at all times, so you're basically building a report on the go. "

Finance Team Benefits

36% more efficient
expense report intake and handling

43% more efficient
auditing staff

CUSTOMER QUOTE:

" We are saving time and money, and not losing receipts. It saves the Finance Team time to approve all these expenses and to get things done without any delays. "

Compliance Benefits

32% more employees
following company T&E policies

43% reduction
in lost receipts

65% more compliant
expense reports submitted

CUSTOMER QUOTE:

" The technology for the rules is there so the employee doesn't need to know our travel policy in detail because if he does something that's not correct, the system tells him and gives him a warning. It's easier for the user experience and it's good for the audit process. "