

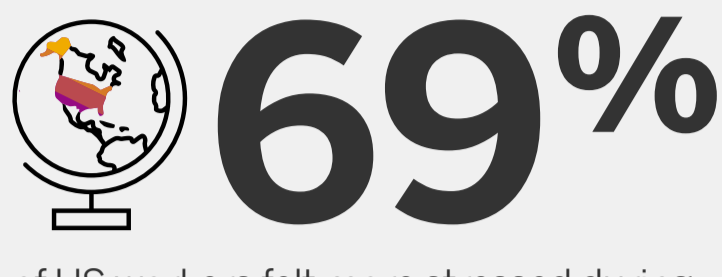
Navigating the new normal in business travel, spend management and employee experience

Our partners share insights and strategies for the road ahead

THE BEST RUN

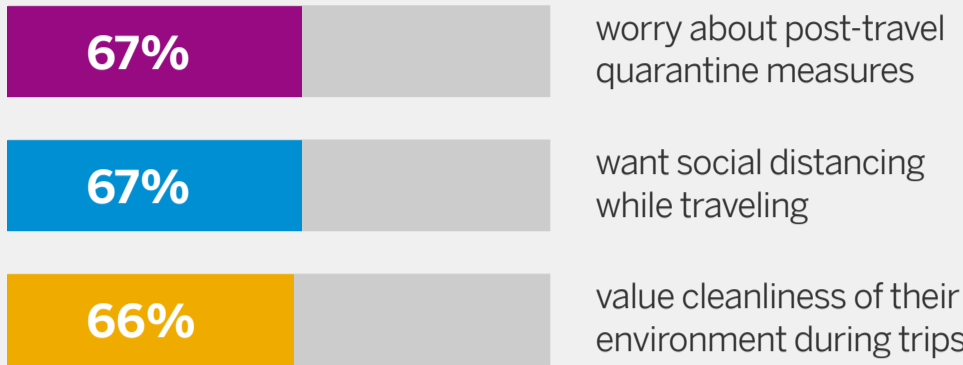
From an initial crisis response mode, organizations have undergone significant transformation and are re-emerging with a focus on long-term resilience.

Prioritize your people and their safety



of US workers felt more stressed during the pandemic than the financial crisis in 2008 ~ EY

Top 3 concerns of business travelers according to BCD Travel



“**36%** of travel managers expect enhanced Duty of Care solutions or services to be implemented near-term and **35%** expect new or revised Duty of Care policies long-term.”

~ Concur/Wakefield Global Travel Report

Ready travelers and programs with partner safety initiatives

Border closures, travel restrictions and quarantine measures during the pandemic present multiple economic and logistical challenges for a global economy. In response, SAP® Concur® partners are using critical travel data to facilitate cross-border mobility and minimize risk.

<p>1</p> <p>Monitor 70 jurisdictions globally for temporary exemptions plus tax changes for paid sick and emergency medical leave with Mobility Tracker from EY.</p>	<p>2</p> <p>Address travelers' cleanliness concerns with links to hotel and airline sanitation protocols embedded in the Rocketrip platform.</p>	<p>3</p> <p>Find neighborhood safety rankings from low (1) to high (100) risk with Triplt® from Concur safety scores for 65,000 cities worldwide.</p>	<p>4</p> <p>Make ride programs safer with the Lyft Pass commuter program that customizes rider rules and restrictions.</p>
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Use automation to reduce costs and improve visibility



35 days

With TransferMate's global payments automation solution, you can save 7 minutes x 200 payments x 12 months... or 35 admin days per year.

\$665M

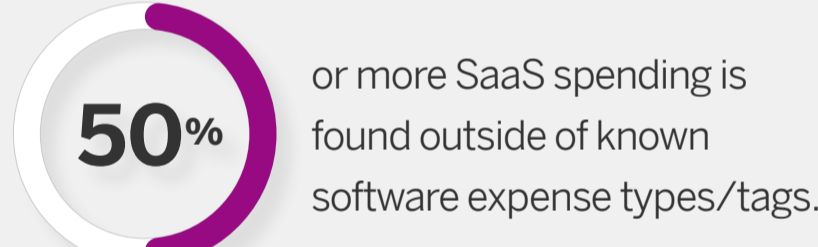
According to Motus, that's how much mileage reporting fraud cost US companies in 2018, so reassess reimbursement programs as drivers hit the road. Concur® FAVR by Motus factors six distinct elements to automatically calculate precise reimbursement amounts for individual drivers.



Secure your enterprise from hidden costs and bad actors

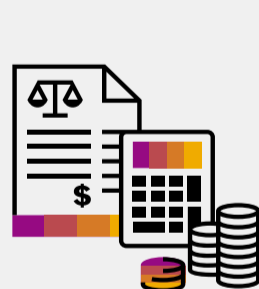
“Shadow IT” is expensive

Prevent wasted spend on software licenses bought without organizational approval by using Zylo's SaaS management platform.



Protect distributed assets with MFA and SSO

Okta recommends adding increased levels of security to all user accounts with multi-factor authentication (MFA) including: security questions, SMS one-time passwords, mobile authenticator apps and biometrics. Plan to roll out new apps through a single sign-on solution (SSO).



Reduce the tax risks of a distributed workforce

Many employees don't live in the cities they work, and those employees are now working from home – creating an opportunity for businesses to potentially save significant sums in the taxes they pay to their local municipalities. To do so, Topia Compass encourages employers to track and report the “employee footprint” of their remote workforce.

According to a June 2020 PwC study, **54%** of CFOs plan to make remote work a permanent option for employees.

Reduce your organization's carbon footprint as business travel resumes

<p>Make greener travel choices When employees select train travel versus flying, they cut carbon emissions by 45% says Jet-Set Offset.</p>	<p>Offset travel impact View carbon emissions by flight with ideas for offsetting the impact using Triplt® Pro, part of the Concur® TripLink solution.</p>
<p>Offer green rewards With the Tripkicks Green Initiative, travelers use their rewards to support corporate sustainability initiatives and reduce carbon footprint.</p>	<p>Corporate giving continues to improve company culture</p> <p>According to Rocketrip, results from multiple studies indicate employees are happier and more engaged with companies that value a culture of company giving:</p> <ul style="list-style-type: none"> 37% of employees feel more connected ~O.C. Tanner 57% believe giving makes for happier teams ~O.C. Tanner 4 times more likely to say their teams go the extra mile at work ~Great Place to Work 11 times more likely to stay with their employer for the long haul ~Great Place to Work

“Although some companies were pressing pause on their transformation programs, executives were signaling the pandemic would soon serve as a transformation accelerator, particularly around global supply chains, digital transformation, automation and workforce management.”

Michael Bertolino, Global Leader, EY People Advisory Services

Want more insights for thriving now?
Get our eBook: **From Recovery to Resilience**