## Is Rebecca at the sales conference or waiting out a thunderstorm?

She booked her room through your booking tool, so you know that's where she's supposed to be. But she booked her flight on her own, so you don't know if she's flying through the storm.

You could call her if you had her new mobile number.

You could email her if you knew she was on the ground.

You could have prevented the whole thing if you'd known there was a storm coming.

But you can't protect her when you don't know where she is. And she can't be very productive when she's stranded.

It's your duty to care for every employee. Are you prepared?

