

Achieve Your Agency's Mission from the Cloud Down

How to modernize state and local employee spend

Cloud computing and automation are transforming the public sector, and yet there is a continued reliance on traditional travel and spend management tools. Implementing a modern solution will extend beyond financials—it allows agencies to avoid costs, improve the employee experience and refocus resources on the agency's mission.

GovLoop and SAP Concur partnered to survey state and local agencies to better understand the challenges and priorities of spend initiated by employees.



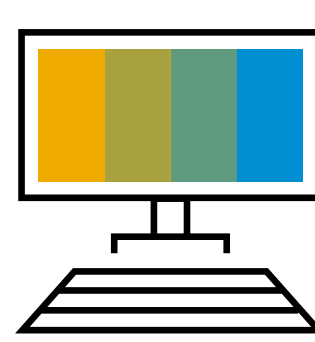
Spend initiated by employees is the **second largest controllable spend** for most state and local organizations.

Current Travel and Expense Management Solutions



39%

Use Pen and Paper



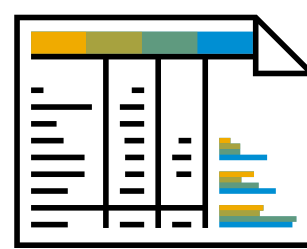
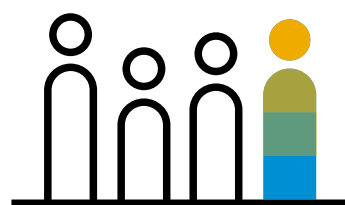
27%

Use Microsoft Office

Top Grievances with Current Travel and Expense Management Solutions

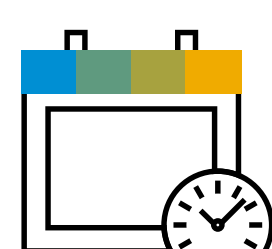
30%

Employee Frustration



28%

Lack of Automation



22%

Length of Reimbursement Time

There's a better way—automation has transformed spend management from the cloud down, enabling state and local agencies to maximize taxpayer dollars, redirect high operational costs to mission services, and harness scalable solutions to satisfy more users. Discover the top three desired business efficiencies that agencies want from a travel and expense management solution and how automation can help your employees on the ground.

Top Three Priorities for a Travel and Expense Management Solution



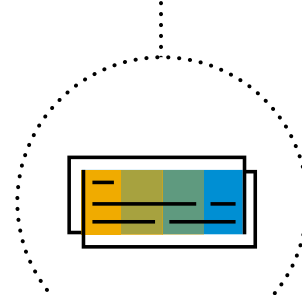
Spend less time creating and approving expense reports

Manually managing expense reports leads to more mistakes and an incomplete view into agency spending. Automating the expense management process—and eliminating the errors, paper and procedures that go with it—frees up your employees to stay focused on achieving core mission objectives.



Increase employee productivity and satisfaction

Help your employees be more productive with a connected mobile system that gives them the resources they need, regardless of their location. With mobile tools, you empower your employees to spend less time filing paperwork and more time on citizen services.



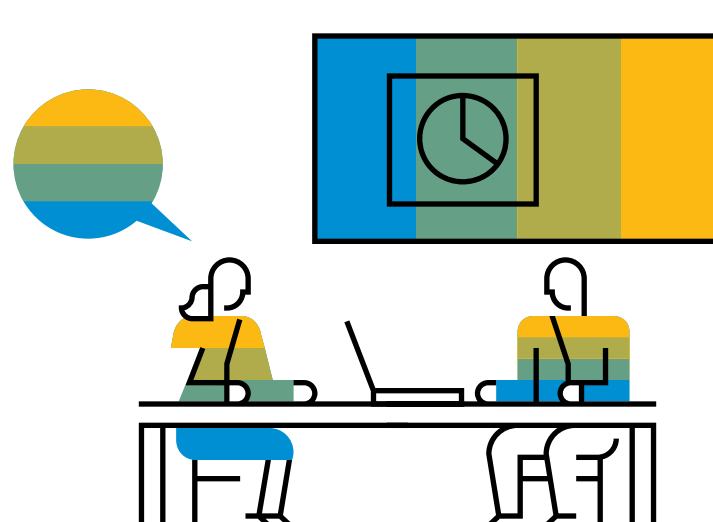
Accelerate expense reimbursements

82% of state and local government employees say it takes two weeks or longer to receive expense reimbursement. Deploying a cloud-based automated payment technology can reduce reimbursement time at a fraction of the cost of legacy systems.

Decisions made at the top can go a long way toward helping employees on the ground advance your agency's mission, especially as you evaluate different travel and expense management solutions.

Ask Yourself the Following Questions:

- Can all travel and spend data automatically flow into a single, integrated system?
- Will the new system lead to better adoption, increased accuracy and higher satisfaction?
- Will policy be adhered to more consistently?
- Will it empower my agency to spend directly with preferred vendors?



To learn more about modernizing employee spend, download the [full report](#).