

FAQ: Card Feed Integration



We have a new corporate card and would like to request a card feed integration, what do we need to do?

1. Email your Client Success Team ConcurClientSuccess@sap.com to initiate the corporate card feed request.
2. A questionnaire will be sent to confirm if your card is compatible and this can be accomplished by your bank representative or any authorized program administrator.
3. Once confirmed, the contract will be generated and sent to you for signature.
4. Upon completion of the paperwork, a Project Manager will be assigned to the project and will reach out to the Program Administrator who initiated the request to provide further instructions.

What is the difference between a corporate card feed and a personal card feed (Yodlee)?

Corporate card feed – This is a billable service, and both the bank and SAP Concur are involved in the setup. The administrator can view all transactions, assign/unassign/reassign accounts to users, and create reports. This is our most recommended feed type, but it's only available for corporate cards.

Personal card feed – We recommend this free option for small business cards. Yodlee, a third-party service provider, sets up the feed, and SAP Concur is not involved. The setup mirrors the last 30 days of transactions from your bank's Web site to SAP Concur. To set this type of feed up, you must have an online account with your bank.