

Minimizing Fraud, Maximizing Compliance

How we buy for business is changing. Employees are spending **more** money across **more** spend categories using **more** payment methods than ever before. And with more channels to pay for goods and services, this leaves organizations vulnerable to fraud and compliance risks without a solution that keeps pace with the new ways employees spend.

What more could you be doing to protect your organization from the risks around employee-initiated spend?

Fraud and compliance violations are expensive

Top fraud expenses companies incur:

Top penalties paid for Foreign Corrupt Practices Act (FCPA) violations include:⁴

5% 

of a typical organization's annual revenues are lost due to fraud each year.¹

\$965M 

by a European telco

83% 

of fraud cases involve asset misappropriation including padding T&E claims.²

\$800M 

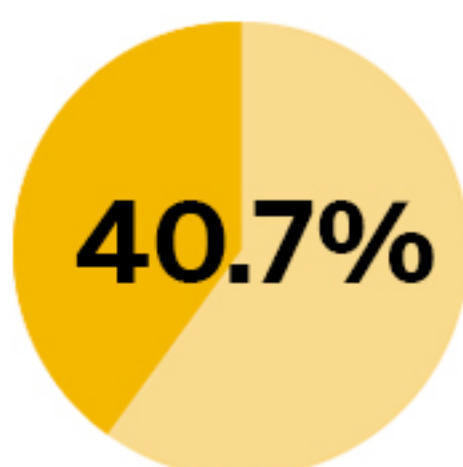
by a multinational technology company

\$154K 

is the median loss from asset misappropriation.³

\$795M 

by a global telecom



Reputational risk can be worse than losing money

40.7% of fraud cases are not referred to law enforcement for fear of bad publicity.⁵

Travel and expense is a **major area** vulnerable to fraud and compliance risks



Typical businesses spend **10-12%** of their total budget on travel-related expenses.⁶



\$1.6T: Projected global spending on business travel by 2020.⁷

New ways employees are spending complicates T&E spend management

Travel vendor choices and payment methods are continually expanding:

\$282B U.S. mobile payments volume will triple by 2021.⁸

\$20B Amount of gross bookings on Uber in 2016.⁹

\$77M Concur end-users booked \$77M worth of Airbnb stays – 320,000+ expenses – in a recent two-year period.¹⁰

An influx of employee-initiated spend leaves room for errors and fraud:

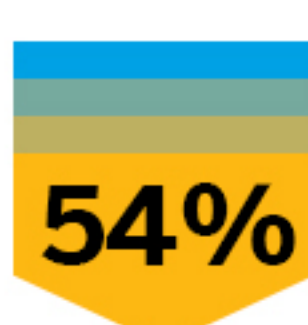
37% of business travelers had at least one exception on their T&E reports.¹¹

\$2,448 Average reimbursement amount requested by employees who submit fraudulent claims.¹²

Putting safeguards in place is essential



Organizations with anti-fraud safeguards detected fraud up to **50% more quickly**.¹³



Anti-fraud safeguards can lower fraud losses as much as **54%**.¹⁴

Talk to your account manager today to learn more about how SAP Concur can be your partner in risk management, fraud detection and increased compliance.

SAP Concur 

Sources

¹ ACFE, infographic: "The Staggering Cost of Fraud," 2016

² Ibid.

³ Ibid.

⁴ The FCPA Blog, "Telia tops our new Top Ten list (after we do some math)," September 22, 2017

⁵ ACFE, *Report To The Nations on Occupational Fraud and Abuse: 2016 Global Fraud Study*

⁶ J.P.Morgan, *Corporate T&E Spend Benchmarks*

⁷ GBTA, "Global Business Travel Spend Topped Record-Breaking \$1.2 Trillion USD in 2015, Will Reach \$1.6 Trillion by 2020," July 11, 2016

⁸ RetailDIVE, "Mobile payments volume in US will triple by 2021: report," February 6, 2017

⁹ AdAge, "Amid PR Struggles, Uber Lifts the Veil On Its Business Results," April 14, 2017

¹⁰ Concur, "New Concur Data Shows Airbnb Business is Growing Quickly Among Corporate Travelers," November 3, 2016

¹¹ Oversight, *Spend Analysis Report, Volume 3*, Winter 2017

¹² 30SecondsToFly, "7 Ways Business Travelers Commit Expense Report Fraud"

¹³ ACFE, *Report to the Nations on Occupational Fraud and Abuse: 2016 Global Fraud Study*

¹⁴ Ibid.