

SAP Concur Empowers Organizations to Digitally Transform Their Expense, Travel, and Invoicing Processes

SAP Concur customers are realizing significant value by freeing up employees who file and process expense reports, business travel, invoicing, and accounts payable worth an average of \$1.96 million per organization, resulting in a three-year ROI of 650%.

Key Results



\$672k

Business travel savings per year per org



650%

3-year ROI



5 months

Payback period

Customer Quote:



"Ease of access to SAP Concur and their mobile application resonate with us as does the lack of support required for upgrades. We are under resourced, so this is a big thing. With the eco-system they have in place, in terms of having a lot of partners and app, they are best in class."

Travel and Expense Benefits

78% less time to book a business trip

19% more efficient expense report handling

60% less time needed to fill an expense report

Invoicing and Accounts Payable Benefits

33% faster payment of vendors

9% more efficient invoicing staff

30% more efficient accounts payable staff

Customer Quote:



"In general, it is cost efficient to use the sales service functionality compared to using a travel agency and paying a high booking fee. Being able to set all the compliance rules in terms of what can or cannot be booked at a high level is beneficial to our company."

Policy and Risk-Related Benefits



28%

More efficient auditing staff



62%

More employees following company T&E policies



67%

Reduced lost receipts