



SAP Concur 

Solutions for Duty of Care | EXTERNAL

# Keep Your Employees Safe and Connected, Wherever They Are – All from Your **SAP Concur Solution**

# Reduce the Risk of Doing Business

The reach of business has grown. Whether you have business travelers across the globe or office locations across the country, it is up to you to know where all your employees are, all the time.

Doing business on a global scale can be exciting, yet complex—employees may be in different time zones, outside of business hours, or in high-risk areas. When a crisis occurs, is your organization prepared to manage these complexities?

Regardless of your business size or location, you have a legal and moral obligation to take care of all your employees. The Duty of Care solution from SAP® Concur® enables you to track travelers' activity, have two-way communication, and proactively monitor and assist employees in the event of an emergency.

## WITH THE DUTY OF CARE SOLUTION FROM SAP CONCUR, YOU'LL REAP THE REWARDS



Around-the-clock monitoring and expert support for all your employees



Detailed location visibility within the intuitive and powerful SAP Concur platform



Actionable intelligence providing a clearer picture and accurate data to move quickly



A system that works for you, to better alert employees no matter the time of day



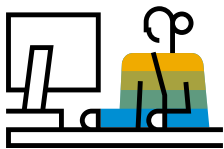
An active ecosystem that integrates the best in content and service providers

# Protect Employees from One Solution—Yours

The responsibility for meeting duty of care obligations often falls on more than one team within a company. In fact, among respondents in a recent SAP Concur customer survey, most relevant tasks fell into four categories: Travel (**33%**), Risk & Compliance (**8%**), Safety & Security (**20%**) and HR (**39%**). While this may help explain the existence of blind spots, it also underscores the core challenge facing enterprises: duty of care and risk management are simply too complex and too important for one person (or even one department) to handle alone.

Fortunately, you're not in this by yourself. You can manage risk and meet your duty of care obligations with solutions from SAP Concur:

- Find all your real-time employee data in one tool to locate employees—whether they're on the road or in the office—and reach them quickly and accurately.
- If something goes wrong, connect with employees at a moment's notice with a 2-way communication tool that allows you to remain in contact throughout any incident.
- Allow a team of Duty of Care experts to monitor, alert, and assist all impacted employees on your behalf while keeping your stakeholders in the loop.
- Maintain visibility and control by capturing reservations and expense transactions from outside channels.



Contact **SAP Concur** today to see how you can keep employees connected and safe with SAP Concur.

## 46%

of executives said that health and travel security incidents had an impact on their business in 2016.

## 43%

said the greatest challenge in mitigating risks during a recent crisis was access to information about the situation.

## 43%

said their greatest challenge was communication.

## 70%

plan to improve communication this year to mitigate the risk to their mobile workforce.

Source: 2017 Business Impact of Travel Risk

## ABOUT SAP CONCUR

SAP® Concur® solutions take companies of all sizes and stages beyond automation to a completely connected spend management solution encompassing travel, expense, invoice, compliance, and risk. For more than 20 years, these leading, innovative solutions have kept customers a step ahead by delivering time-saving tools, connected spending data, and a dynamic ecosystem of diverse partners and apps. User-friendly and business-ready, SAP Concur solutions unlock powerful insights that help businesses reduce complexity and see spending clearly, so they can manage it proactively. For more information, visit [concur.com](https://concur.com)



Follow SAP Concur



Learn more at [concur.com](https://concur.com)

**BR DUTY OF CARE enUS (18/10)**

© 2018 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See [www.sap.com/copyright](https://www.sap.com/copyright) for additional trademark information and notices.