

# Maintain Your SAP Concur Solution Configurations Quickly and Easily with Expert Support



Your investment in SAP® Concur® solutions to automate travel, expense, and invoice processes is a big step toward creating efficiencies that will save time and money while stimulating growth throughout your business. It's important to keep that momentum going by optimizing your investment to ensure your solutions are working for your organization, business objectives, and employees.

One way to get the most out of your investment is by making sure configurations reflect your current policies, processes, and business strategies. But having in-house resources and subject matter expertise to make regular updates can be a challenge. Even if you have knowledgeable personnel on staff can you guarantee they'll have the time to make these critical changes when necessary? And while the SAP Concur Services team can always help with your requested configuration updates and maintenance, will you have budget available when the time comes?

## A TRUSTED HELPING HAND WHENEVER YOU NEED IT

Configuration Services takes the guesswork out of maintaining your solution configurations by providing an always-available team of subject matter experts to make your requested changes. Customers receive up to 60 hours of service annually, which means you can keep your solutions current even as business needs change. What's more, Configuration Services are pre-paid and pre-contracted, so there's no need to seek out budget, or wait for legal approval on additional paperwork.

## SMART ORGANIZATIONS KNOW WHEN TO ASK FOR HELP

We all need somebody to lean on. The best run organizations know their strengths and direct their resources toward what they do best. For the rest, they rely on the expertise of others.

Let SAP Concur and Configuration Services be your expert partner.



## BENEFITS INCLUDE

- Maximizing solution value
- Engaging a team of configuration experts
- Saving administrative time and overhead
- Reducing contract paperwork
- Avoiding budget shortfalls

For more information, please contact your SAP Concur representative, or visit [www.concur.com](http://www.concur.com).