

# The McKnight Foundation changes the way they manage their travel and expense with Concur

“Concur has transformed the way we manage travel and expense. We no longer need to wonder whether an expense report has been approved and when to expect the payment. I can easily manage my travel with Triplt and prepare/approve expense reports with Concur Mobile. With electronic receipts, automated approval workflows and standardized processes, Concur is saving us time while giving us control on our data.”

Malaika Smith, Accountant, The McKnight Foundation

## About The McKnight Foundation

For more than 60 years, The McKnight Foundation have used their resources to attend, unite, and empower those they serve — striving to build stronger communities for those in need. A Minnesota-based family foundation, The McKnight Foundation prides themselves on improving the quality of life for present and future generations.

“When we found Concur, it changed the way they thought about expense reports. We all fell in love with it!”

Malaika Smith, Accountant, The McKnight Foundation

## The McKnight Foundation partners with Concur.

Before Concur, The McKnight Foundation had a very manual process. Employees kept track of their expenses by attaching paper receipts to manually created spreadsheets. Employees would then send the completed expense report with attached paper receipts to their manager for approval. The accounting team would then physically enter all of the information into their database and cut the employees reimbursement checks. “It has saved us a ton of time and money to move to Concur. Especially for accounting — processing all of those credit cards for employee reimbursement forms and manually entering everything into the system took a ton of time,” says Malaika Smith, Accountant, The McKnight Foundation.



### Company Name

The McKnight Foundation

### Solutions

- Concur Travel & Expense
- TripLink
- Receipt Audit

### Industry

Non-profit

### Number of Employees

50

### Location

Minneapolis, MN

### Why Concur?

- Credit Card Integration
- Transparency
- Compliance
- Control

“Implementing Concur Travel & Expense has saved time for both our employees and the back office. It makes our data more reliable, it gives our employees more access to all of their information such as expenses, historic data, etc. It makes our lives way easier and much more connected!”

Malaika Smith, Accountant , The McKnight Foundation

Implementing Concur was a seamless process for The McKnight Foundation. “It was awesome. It took several months, and it was a great experience,” says Smith. “Concur supplied us with an implementation manager and walked us through every step of the way. Our employees were very excited about bringing on Concur — especially Concur Mobile. They just love it.”

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### Key benefits:

- “With Concur Receipt Audit, it makes sure our employees are in compliance with our expense policies. Employees knowing that their receipts are being looked at increases employee credibility,” Malaika Smith, Accountant, The McKnight Foundation.
- “We don’t restrict our employees to just use Concur because there might be a better deal out there. We take advantage of TripLink so employees can look for the vendors that they prefer,” Malaika Smith, Accountant, The McKnight Foundation.

- With Concur Travel & Expense, The McKnight Foundation has greater control and scalability.
- Since implementing Concur, The McKnight Foundation has saved 50% of their time spent on filing expense reports.
- The McKnight Foundation now has 100% visibility into employee spend.
- Concur for Mobile has been a lifesaver for The McKnight Foundation — “Now that Concur captures the receipts as soon as I make the purchase and helps me prepare and submit my expense reports instantly, I have more time to focus on important aspects of my job,” Malaika Smith, Accountant, The McKnight Foundation.

“Everyone in our organization gets more time back to focus on doing their job. Concur is a game changing solution,” Malaika Smith, Accountant, The McKnight Foundation.

