



# Destination BC: Centralizing Financial Processes with Proficient, User-Friendly Approach

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Destination BC advocates on behalf of the tourism sector for Vancouver, British Columbia, through global marketing and cooperative community-based programs. But paper-based filing systems and manual data entry meant its finance department struggled to keep up with business demands. This prompted the company to seek out **an automated, centralized and user-friendly solution.**

Now, with better turnaround time and a faster claims approval process, Destination BC can focus more on getting information on the local sights and attractions to curious people around the world.



# Eliminating Manual Systems with SAP® Business ByDesign® and SAP® Concur®



## Before: Challenges and Opportunities

- No integrated financial processes, decentralized data
- Myriad spreadsheets for claims and credit card reconciliation
- Expense claims not routed to approval manager, routinely stuck in queue
- Paper-based approvals for expense claims, credit purchases
- Lack of visibility into 'per diem' rates for employees

## Why SAP and Projexia

- Seamless integration of current processes into SAP Business ByDesign
- Optimal character recognition helps with data searches
- Email notifications for submitted expense claims
- SAP Concur provides single source of data for report analyses
- Singular source of data allows for easy analysis

## After: Value-Driven Results

- Automated approval escalation for credit sales and expense claims
- Improved turnaround time and faster overall approval process
- Expense limits and per diem rates now visible and accessible to entire team
- Improved oversight allows for multiple approval managers assigned to specific areas
- Replaced paper files and manual work with automated processes

“It doesn’t matter whether you’re a big or small company. SAP’s tools will make your employees **more effective** and improve workplace morale.”

Allaine Del Valle, Controller, Destination BC

100%

Automated system with centralized data

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Paper-based processes with new solution

Featured Partner

