



SAP Concur Case Study | EXTERNAL

SAP Concur YIT

YIT extends quest for continuous improvement to expense management

Centralised SAP Concur solution enables Finnish construction operator to focus on the future

Quick Facts

Company Name

YIT

Solutions

- Concur Expense Management

Industry

Construction and development

Company Size

7,000 staff

Location

Helsinki, Finland

Why SAP Concur?

- Potential to centralise processes across multiple countries
- Accelerates employee reimbursement
- More efficient expense processing
- Enables improved visibility and regulatory compliance

ABOUT YIT

YIT is Finland's largest construction and development operator, employing 7,000 professional staff in 10 countries. With a strong focus on sustainability, YIT develops and builds domestic, public and commercial buildings and infrastructure. Its revenue for 2021 was €2.9bn.



Building on an opportunity to improve

YIT is the largest Finnish and a significant North European development and construction company. With a keen customer focus and a clear commitment to sustainable and future-proof buildings and infrastructure, YIT is continually striving to make life easier for people, business and society.

The quest for improvement extends to YIT's internal processes. With 7,000 employees in 10 countries, expense management needs a smooth and efficient process.

“We wanted to improve employee satisfaction and the user experience, and speed up the reimbursement process. This also gave us an opportunity to identify other areas for improvement.”

Hanna Törmä, HR Manager, Travel and Global Mobility, YIT

“I would definitely recommend SAP Concur. For companies dealing with high volumes of business travel and associated spending, it is an indispensable tool.”

Hanna Törmä, HR Manager, Travel and Global Mobility, YIT

A FIRM FOUNDATION

YIT's existing expense infrastructure was a mix of semi-automated systems and manual processes involving Excel files and paper receipts. It was cumbersome, decentralised and time-consuming. The user experience was unsatisfactory, visibility was poor and the process was vulnerable to human error.

As a user of other SAP Concur solutions, YIT realised that Concur Expense Management provided a logical answer. Overall implementation took five months, but YIT took care to get the design and build phases right before embarking on the solution's implementation.

Having piloted SAP Concur for a few months at a group company in Finland, accompanied by staff training and a producing a written set of instructions, YIT extended the roll-out to other local operations before crossing the border into Sweden.

SEAMLESS AND FLEXIBLE

SAP Concur has enabled a smoother, more effective and more efficient expense management process for YIT. The platform flexes to enable access via a mobile app as well as a PC, giving staff the freedom to submit claims away from their desks.

Having an automated and centralised platform delivers numerous benefits, with less administrative time spent on manual processing and a subsequent reduction in the possibility of error.

The new process enables YIT to review and track expenses more effectively, while significantly easing compliance processes, while Concur Expense's ability to extend seamlessly into all YIT's countries of operation is another clear win for the business.

“SAP Concur has enabled cost savings through more effective processing and improved visibility and compliance.”

Hanna Törmä, HR Manager, Travel and Global Mobility, YIT

Follow SAP Concur



Learn more at concur.com

CS Serco Group plc enUK (02/03)

© 2022 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See www.sap.com/copyright for additional trademark information and notices.