Tip Sheet | Aerospace, Defense, and Government Contracting

Improve End-User Experience with SAP Concur Solutions

Employee experience isn't just a buzzword. The working world is complex and nuanced, and employers find themselves faced with a growing need to cater to employees' preferences or risk losing them. When it comes to keeping a highly technical workforce happy, you don't want the systems they use on the job to be the source of their frustration. So, what do employees want?

At the top of the list is flexibility. Hybrid work is here to stay and employees want to choose when, where, and how they work and travel.

Employees are also suffering from digital exhaustion and overwork. Giving employees the tools to work more efficiently and focus on value-added tasks can help keep burnout at bay.

More than ever, employees expect their employers will ensure their safety, including providing tools to help make safe choices. And they want all this done sustainably. In short, they want a lot. Fortunately, SAP® Concur® solutions can help you deliver a positive employee experience when it comes to travel and expense management.

60% of global employees agree that the pandemic caused them to re-evaluate what they value in a workplace.

Source: Empowering Your People, Oxford Economics, 2022

65% of workers were more likely to work for a company with strong environmental policies.

Source: Future of the Sustainable Workplace in the age of COVID-19 and Climate Change

50%+ of executives and employees expect to work remotely at least some of time in the next two years.

Source: Empowering Your People, Oxford Economics, 2022

38% of global employees agree that their company's policies and technologies effectively enable flexible work.

Source: Empowering Your People, Oxford Economics, 2022

Here are just a few ways you can help alleviate common employee concerns around travel and expense management.

EMPLOYEE CONCERN	SOLUTION	PRODUCT
I don't have enough time to complete my expense report.	Allow employees to begin building expense reports while they're still traveling with tools that make the entire process faster and easier.	Concur® Expense, ExpenseIt, SAP Concur Mobile App
I can't keep track of paper receipts.	Trade paper receipts for digital records that don't get lost, torn, or smudged.	ExpenseIt
I don't want to accidentally spend money on something that won't be reimbursed.	Incorporate pre-spend approval into travel workflow so employees know up front how much they can spend and on what.	Concur Request
I need to feel safe when I'm traveling on company business.	Deliver on your duty of care commitment by identifying travelers who need help, connecting with them, and getting them home safely.	SAP Concur App Center
I want to easily record and be reimbursed for personal mileage expenses.	Automatically capture mileage driven and add it to expense reports for time savings and accurate reimbursement.	Drive
I want to make environmentally friendly choices when I travel.	Provide travelers options for offsetting a flight's carbon emissions.	TripIt Pro
I want to get out of this middle seat.	Allow travelers to see when a better seat becomes available so they can have a more comfortable trip.	TripIt Pro
I need help with planning group travel, meetings, and events.	Give meeting planners a single, digital solution to manage all their meeting activities from a client visit to a customer conference.	Concur Event Management by Groupize
I need guidance and trainings to help me be familiar with the tools and policies.	Provide self-service guidance and step-by-step content via on-screen UI to streamline and simply training experience.	Concur User Assistant by WalkMe

SAP CONCUR SOLUTIONS HELP EMPLOYEES WORK SMARTER, NOT HARDER

54%
less time to book a business trip

43%
less time to fill out an expense report

32%
more employees following company T&E policies

65%
more compliant expense reports submitted

Source: IDC Business Value Snapshot 2021

SAP Concur solutions make it easy to show your commitment to those things that matter to your employees, like travel safety, productivity, and environmental concerns.

Visit **concur.com** or **contact** your SAP Concur Sales Representative to enhance your end-user's experience.

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