

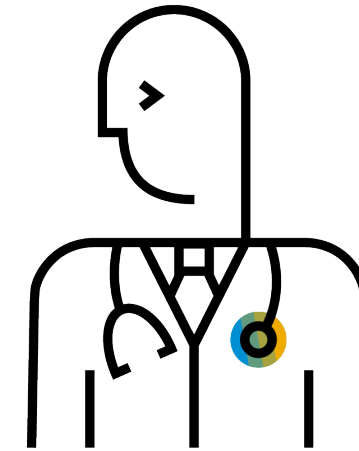
eBook | Healthcare

# Maximize the Power Of Your Core Financial System

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## Is your organization managing all these transactions?:

- **Expenses** — varying by role, department or payment type, which must be reimbursed on a timely basis:
    - » Card or cash reimbursement
    - » Travel
    - » Mileage
    - » CME
  - **User profiles** that must be kept up-to-date:
    - » Doctors
    - » Nurses
    - » Administrators
    - » Guests
    - » End-Users
  - **Travel** bookings, changes, and cancellations.
  - **Vendor transactions and payments** made to a multitude of suppliers with a complex set of negotiated rates and contracts.
  - **Traveler risk management** and safety for doctors, nurses, and staff.
  - **Events** often happening simultaneously across facilities and multiple departments.
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Your organization processes a multitude of financial transactions every day over several diverse functions and processes. To keep track of it all, it's important to have a connected infrastructure of integrated solutions to help you gain a holistic view of all your data, save your team time, and keep your organization functioning at its highest level while remaining on budget. Additionally, giving users one place to manage all their expenses will ensure policy compliance, speed up the approval payment process, and keep doctors, nurses, and staff happy.

**Your users need an interface that is intuitive to navigate, and your admins need a completely connected infrastructure of integrated solutions.**

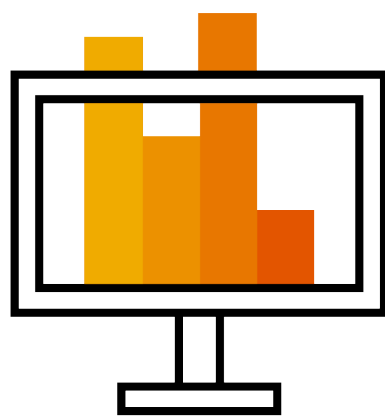
**If you only need to submit and reimburse expenses and process travel requests without any insight into where your funding is being spent, just a stamped approval, a simple expense solution may be right for your organization.**

But ask yourself these questions:

- 1** Are you able to see the big picture of where your organization's spend is going across all departments and spend categories for doctors, nurses, and staff, **no matter what ERP your organization is using?**
- 2** Would it be easier to have eReceipts and credit card transactions automatically feed into an expense report while a trip is happening?
- 3** Can your users submit requests before dollars are spent for visibility and budget tracking? Can they request a payment card into a centrally managed tool?
- 4** Is your ERP integrated with your online travel booking tool for reservations, changes, and cancellations?
- 5** Can you establish and enforce travel and expense policies?
- 6** Your AP team processes a large amount of low dollar spending, which can account for 80% of all your transactions. Can you set and enforce AP policies to manage and negotiate rates with your suppliers?
- 7** Do you have a process in place to audit transactions to ensure policy compliance either pre- or post-payment?
- 8** Are you able to research and receive a refund on state tax payments that may have inadvertently been paid?
- 9** Can you integrate GSA per diem rates and Google Maps into your travel program?
- 10** Do you have visibility into card feeds to see a holistic view of your spend?
- 11** Do you have visibility into spend happening outside policy guidelines and are you able to consult and curtail those rogue amounts?
- 12** Does your current travel, expense, and accounts payable solution provide just in time on-screen training for infrequent users?
- 13** Can you see and improve upon spend with event suppliers across multiple hospitals, clinics, centers, departments, and associations that you could consolidate?

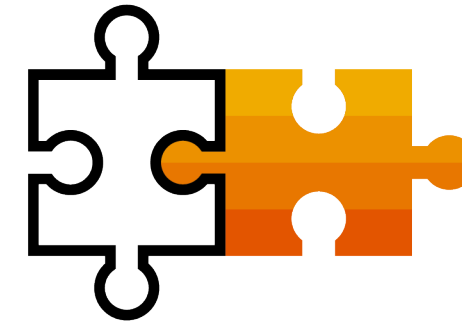
No matter if you're a large hospital network, medium-sized surgery center, or small special care facility, choosing a spend management solution is critical, especially when the right choice will enable you to answer "yes" to the questions above.

**You need the ability to integrate with whatever ERP solution your organization is currently using, so you can have full visibility into all spend, from pre-purchase to reimbursement.**



**Organizations often focus on high dollar spend, but this generally makes up only 20% of spend volume. The rest could be getting missed.**





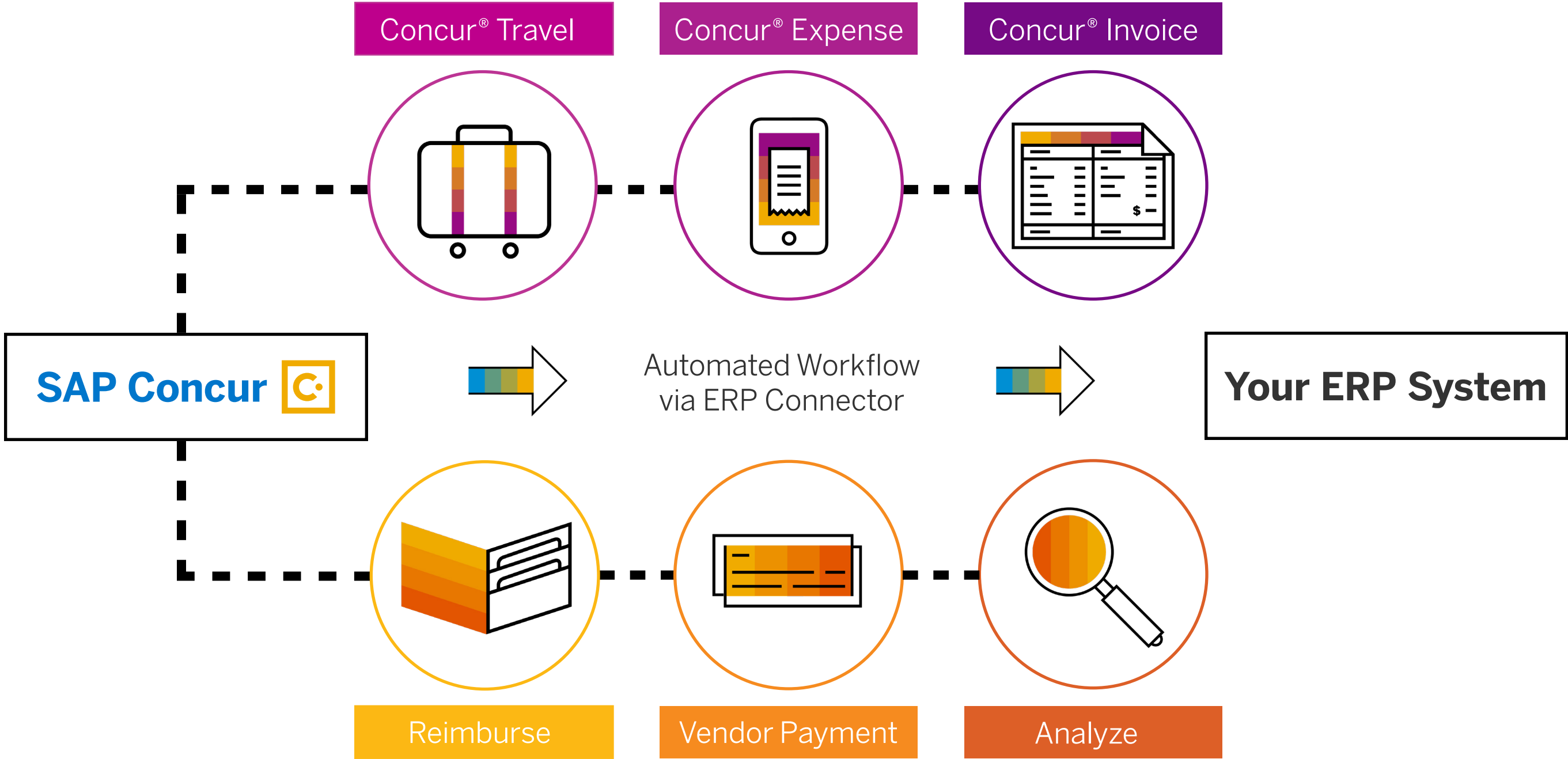
## Depth of Insight & Effortless Integration

Providing a holistic view of spend data with your organization's ERP doesn't mean you have to settle for an out-of-the-box tool to track and integrate travel, expenses, and accounts payable invoices. With configurable solutions from SAP® Concur®, your organization will gain increased efficiency via an automated end-to-end process that integrates directly with your ERP, providing a more complete view into virtually all data across your organization's spend.

SAP Concur embraces the collaborative nature of healthcare and understands our solutions must work in a mostly non-mandated culture. We have dedicated functional and technical experts from R&D, implementation specialists, product management, and client support, designed specifically for healthcare organizations to answer all of the questions previously mentioned in this eBook for you. We are also establishing a healthcare client advisory board to align best practices, tailor implementation methods, and offer insights to better serve the healthcare industry.

**Your ERP provides your organization's backbone. Now it's time to maximize its efficiency.**

# Seamless Integration, No Matter Your ERP





To learn more about SAP Concur Solutions for Healthcare, [visit us online.](#)

## About SAP Concur

SAP® Concur® is the world's leading brand for integrated travel, expense, and invoice management solutions, driven by a relentless pursuit to simplify and automate these everyday processes. The highly-rated SAP Concur mobile app guides employees through business trips, charges are directly populated into expense reports, and invoice approvals are automated. By integrating near real-time data and using AI to analyze transactions, businesses can see what they're spending and avoid possible blind spots in the budget. SAP Concur solutions help eliminate yesterday's tedious tasks, make today's work easier, and support businesses to run at their best.

Learn more at [concur.com](https://concur.com) or the [SAP Concur blog](#).

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