

Federal Government | SAP® Concur® solutions

Modern, Future-Ready Solutions Built for Mission Impact

Designed and customized to drive
outcomes for the federal government



INTRODUCTION

A Wealth of Experience in Regulated Industries

SAP Concur has been helping organizations tackle the challenge of modernizing travel and expense management for more than 25 years. Through our integrated travel and expense (T&E) management platform, we help simplify finance and accounts payable (AP) processes, so our federal government customers can deliver end-to-end spend transparency to the employees and citizens they serve.

Within regulated industries and public sector, SAP Concur has helped lead transformative projects to enhance the user experience, including automating expense management, increasing accountability in tracking invoices, building out an enhanced ecosystem of partners, and much more.

Here's why our solutions lead the industry in helping organizations accelerate, simplify, and automate spend management processes.





Complete Visibility of Employee Spend

Automation simplifies expense management and reporting, so organizations can drive transparency into employee spending.



With **Concur® Travel** and **Concur® Expense**, SAP Concur offers a customizable suite of products that can extend across the organization to help manage complex mission challenges, navigate ever-changing

regulations, and audit employee spending. Through automation, your organization can increase compliance, avoid risk, and be more efficient.

Empower your employees to:

- Consolidate organizational spending data
- Make data-driven decisions
- Keep up with evolving travel regulations and policy compliance
- Automate reports and receipt capture directly to budget owners
- Leverage smart matching technology to reduce auditing

You can't regulate policies and procedures with data you can't see. Simplifying expense management drives visibility and empowers leaders to make strategic decisions on policies, so they can confidently reduce the amount of improper payments.



A Modern, Mobile Experience

SAP Concur solutions are designed with mobile-first, enhanced capabilities like receipt capture and Optical Character Recognition (OCR) technology, allowing employees to save time and effort while traveling.



For frequent travelers, this can amount to multiple hours saved per month. In fact, the **SAP® Concur® mobile app** allows travelers to

create and submit expense reports in just minutes. So, the next time you're on your way to the airport or waiting for your flight to take off, let SAP Concur get to work on your expense report, so you can save time in the future.

And with our global network of partners, your travelers and employees can submit, review, and approve expense reports on the go.

The **SAP Concur mobile app** has a camera that permits users to capture receipt images directly on their mobile device, using built-in artificial intelligence (AI) to ensure the transactions are accurate. With OCR technology, the data from your receipts to your expense report flow directly into the correct fields, removing the need for manual entry.



An Industry Leading Partner Ecosystem

SAP Concur offers an extended partner ecosystem of almost 200 travel vendor partner applications.

Partners and apps such as Uber, Lyft, Hertz, Delta, United, and more, enable the automatic capture of business expenses that travelers can generate on their other mobile devices. This partner ecosystem, along with AI capabilities, improves staff productivity and reduces the opportunity for error.

Through our partnership with **Tript® Pro**, the world's highest-rated travel organization app, leaders can increase visibility into travel bookings and keep their travelers one step ahead. This enables employees and travel managers to pull in additional

bookings outside the platform and from approved suppliers into a single dashboard that's easy to view. With more information at their fingertips, employers can enhance duty of care for travelers during trips, providing the ability to opt-in and share their location.



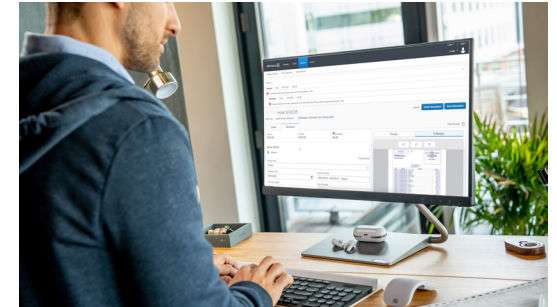
This added layer of visibility empowers leaders to more easily manage spending and keep employees safe when traveling.



Commercial Solutions Adapted for Government

Built on an open, cloud-based platform, SAP Concur solutions are designed to connect and process large volumes of activity and data. This enables agencies to quickly scale their processes as demands increase, without having to sacrifice performance or build additional capacity.

While innovation tends to happen first in the commercial sector, then drips into regulated industries – public sector organizations have the same appetite for change. With SAP Concur, these organizations can obtain the full commercial experience immediately, along with necessary adjustments such as enhanced security to protect data and built-in AI designed for government.



Our software-as-a-service (SaaS) model means SAP Concur solutions are maintained on a subscription basis, enabling upgrades, patches, and enhancements to happen automatically. This is yet another example of saving time and money with custom programming that keeps your solutions always up-to-date.

Cloud-based systems today aim to simplify the landscape for employees, so they can book travel without violating applicable policies. Plus, dynamic solutions that learn over time permit agencies to connect expense and reimbursement processes, broaden compliance capabilities, and drive visibility.

THE SAP CONCUR COMMITMENT

SAP Concur provides a single platform, robust partner ecosystem, and continuous innovation to guide government organizations on their modernization journeys. All journeys are different, and this flexibility to deliver purpose-built processes give customers what they need, when they need it most. Today, SAP Concur solutions are trusted by hundreds of government entities to deliver mission-centric outcomes. From ever-shifting regulations to maintaining industry-leading security and performance, you need a partner who listens first and can tap into the depth of agency-specific travel, expense, or invoice management solutions.

Join the [SAP Concur government community](#) to see how other government organizations are solving their challenges or engage with an SAP Concur solutions expert today.