Regulated Industries | One-Pager

Highlights from Fusion Exchange DC 2022
A Regulated Industries Event

For the first time since 2019, attendees from Federal, State & Local Governments, Government Contracting, Higher Education, Utilities, and Healthcare gathered for in-person knowledge sharing and networking at Fusion Exchange DC (FXDC) for Regulated Industries. This specialized, collaborative event addressed travel, expense, and accounts payable challenges SAP® Concur® community members face within their organizations.

A RECAP OF THE EVENT

Christian Wolfe, Head of Client Development for the Americas at SAP Concur shined as the keynote speaker at the full-day FXDC event. He was later joined on stage by Ermias Desta, Business Information Security Officer for SAP Intelligent Spend and Business Network. **Read the recap**.

Customers representing various Regulated Industries markets then took to the stage and shared their unique perspectives on business transformation over the past two years and their strategies going forward.

TOP 10 TAKEAWAYS:

1. Travel has resumed and providing **duty of care** has significantly evolved.
2. **Payment and card management** require more significant oversight, but automation greatly reduces strain on resources.
3. ERPs benefit from **integrated spend management** technology.
4. Technology adoption is on the rise for **auditing and compliance**, operational efficiency, and change management.
5. Providing on-demand end user support and **exceptional employee experience** are paramount.
6. Data-driven decision making is gaining additional focus to **control spend**, particularly with increases in employee turnover and remote workforces.
7. Lowering **carbon footprints** and other **sustainability initiatives** need to be a greater focus.
8. **Automating invoices** cuts costs and reduces frustration.
9. Adopting **centralized meeting planning** makes the event planning process faster, easier, and more cost effective.
10. Industry-specific **communities came together** to discuss their challenges and give back — attendees created care packages for **the Children's Inn** at the National Institutes of Health (NIH).

> *"It's great to be able to spend time with our peers in the community and get questions answered by SAP Concur experts in one place. This has more than paid back my investment in time to get here."*
> —FXDC attendee

Start improving your organization's processes today.
Register for Fusion 2023 or Contact Us to learn more.

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